



High-speed Internet at an affordable price

At Spectrum, we believe everyone should have access to reliable, high-speed Internet service. Through the **Spectrum Internet Assist** program, qualified households can receive:

- 30 Mbps Internet speed (wireless speeds may vary)
- Free Internet Modem
- Free Security Suite
- No Data Caps
- Parental Controls
- No Contracts



STEP 1: GATHER ALL YOUR DOCUMENTATION FOR ELIGIBILITY

To qualify for Spectrum Internet Assist, a member of your household must be a recipient of one of the following programs:

- The National School Lunch Program (NSLP); free or reduced cost lunch
- The Community Eligibility Provision (CEP) of the NSLP
- Supplemental Security Income (\geq ages 65 only)

Note: The following programs do not meet eligibility requirements: Social Security Disability (SSD), Social Security Disability Insurance (SSDI) and Social Security Retirement and Survivor Benefits.

STEP 2: COMPLETE THE FORM BELOW

STEP 3: MAIL YOUR FORM AND REQUIRED DOCUMENTATION TO:

Spectrum Internet Assist Program – OCS
4145 S. Falkenburg Road, Riverview, Florida 33578

Or you may scan and email this form and required documentation to:

MAILFORSIA@charter.com

Note: All documents must be included as email attachments. Acceptable files types for attachments include PDF, Word documents (.doc), JPEG and PNG.

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Please ensure that all required paperwork is enclosed and that all documents are official, legible and complete.

Date	Spectrum Account Number (if already have an account)	
First Name	Middle Name	Last Name
Home Address		
City	State	Zip Code
Phone Number (Home)	Phone Number (Mobile)	

SPECTRUM INTERNET ASSIST: Limited time offer; subject to change; not transferable. Availability of offer based on eligibility and service address that has been pre-qualified. Offer valid to qualified residential customers who (i) have not subscribed to Charter Communications' Internet services within 30 days prior to requesting services under this offer, (ii) have no outstanding debt for any of Charter Communications' services that was incurred within 1 year prior to requesting services under this offer and (iii) have no outstanding debt to Charter Communications that was incurred for services provided under this offer and that are subject to Charter Communications' ordinary debt collection procedures. Equipment, taxes, fees and surcharges may be extra and subject to change during and after the term; installation and additional services are extra. Speed based on wired connection. Available Internet speeds may vary by address. Download speeds are up to 30 Mbps and upload speeds are up to 4 Mbps. WiFi: Equipment, activation and installation fees may apply. Services not available in all areas. Restrictions apply. ©2019 Charter Communications.